



Frequently Asked Questions (FAQ) – Prescription Safety Eyewear

What kind of Prescription Safety Eyewear is available to order?

Prescription safety glasses and inserts for full face respirators are available to order.

When are appointments available?

Appointments are only available on Tuesdays and are bookable up to 35 days in advance. If the calendar shows no openings, then check back in a few days for ongoing availability. High demand may impact scheduling.

How do I schedule an appointment to order Prescription Safety Eyewear?

All appointments must be made online in advance, and walk-ins are not accepted.

MyUHS appointment booking requires patients have updated UHS and Occupational Medicine Clearances.

How to complete clearances:

- In [MyUHS](#), select *Medical Clearances*
- See *Items required for clearance*
- Locate *UHS Information and Consent*
- If your status is marked as *Compliant*, you should be able to schedule your appointment
- If your *Not Compliant*, then complete the clearance before you attempt to schedule your appointment

How to book an appointment:

- On the Home page of [MyUHS](#) select “*Schedule an Appointment*”
- Click “*Schedule an Appointment*”
- Click “*Occupational Medicine Services*”
- Click “*Prescription Safety Eyewear*”
- Select *Order* or *Pickup*
- Select a *date* and *time* and book your appointment

What do I need to bring with me to the Order visit?

Patients must bring the following items to the ordering appointment. If a required item is missing, then the provider will not see the patient. Patient will also need their Wiscard for the check-in process.

- Prescription Safety Eyewear Application form completed and signed by employee and supervisor
- Current eyeglass prescription from your personal eye doctor
- Full face respirator if you are ordering an insert

Why do I need to bring a copy of my eyeglass prescription?

Occupational Medicine does not currently have a licensed provider on site who can write prescriptions. A copy of your current eyeglass prescription to complete the Hi-Tech Order form during your initial ordering visit.

How do I obtain a copy of my eyeglass prescription?

Contact your personal provider and ask for them to provide you with a copy of your prescription.

What if my eyeglasses prescription is expired, or older than one year?

If your prescription is expired or close to expiration, you will need to see your personal provider to obtain a new prescription prior to scheduling your Prescription Safety Eyewear Order appointment.

Where do I go for my appointments?

Occupational Medicine located at 333 East Campus Mall, 6th Floor, Green Clinic.

What will happen during my Order appointment?

Occupational Medicine will confirm you have brought the required forms and documentation, as well as your full face respirator if ordering a mask insert. They will measure pupil distance, assist with frame selection, and help to complete the order form.

How do I pick up my prescription safety eyewear?

During your Order visit, you will be asked by what means of communication you would like to receive notice that your eyewear has been received by Occupational Medicine. When you receive this notice, you will then be instructed to book a Pickup appointment, which is web bookable in MyUHS.

Do NOT schedule a Pickup appointment or come to the clinic until you have received notice that your glasses are ready and have a scheduled pick-up appointment.

What do I do if my prescription safety eyewear needs adjustment?

Occupational Medicine does not currently have a licensed provider on site who is trained to adjust glasses. If your glasses need adjustment, please take them to your personal provider.

How often can I get new prescription safety eyewear?

You are eligible for new prescription safety eyewear every two years.